

Below are details of the arrangements for Jobcentres over the festive period.

Date	Arrangement
Monday 17 to Friday 21 December	All of our offices and phone lines will be open as normal
Saturday 22 December	Child Maintenance Group and Debt Management will be open as normal, other parts of Operations will be closed
Monday 24 December (Christmas closure day – except Scotland)	Offices in England and Wales will be closed. PIP and DLA lines will stay open until 4pm, but Access to Work and IIDB lines will be closed all day
Tuesday 25 December (Christmas Day – public holiday)	All of our offices and phone lines will be closed
Wednesday 26 December (Boxing Day – public holiday)	All of our offices and phone lines will be closed
Thursday 27 December	All of our offices and phone lines will be open as normal, apart from DLA service lines – they will close at 6pm instead of 8pm
Friday 28 December	All of our offices and phones lines will be open as normal, apart from DLA service lines – they will close at 6pm instead of 8pm
Saturday 29 December	Child Maintenance Group and Debt Management will be open as normal, other parts of Operations will be closed
Monday 31 December	Offices and phone lines across Operations and Debt Management service lines will stay open until 5pm

Date	Arrangement
Tuesday 1 January (New Year's Day – public holiday)	All of our offices and phone lines will be closed
Wednesday 2 January (public holiday – Scotland only)	Offices in England and Wales will be open as normal.
Thursday 3 January onwards	All of our offices and phone lines will open as normal

As we did last year, to make sure customers' payments are not delayed due to the Christmas and New Year public holidays, we have arranged to make some payments early.

Information about payment dates and opening times will be available on GOV.UK

<https://www.gov.uk/how-to-have-your-benefits-paid>

Wishing you a very Merry Christmas and a Happy New Year, and we look forward to another year of working together.