



JOB DESCRIPTION / COMPETENCY PROFILE

Job Title	RECONNECT Lead
Payband/Grade	7
Directorate	Specialist Services
Job Description Reference	

My job makes better lives by ensuring excellent outcomes for the people who use our service. I achieve this through excellent partnership working and by following our Trusts policies and feedback of the people who use the service.

Job Overview

RECONNECT – providing care after custody for women leaving prison
Surrey will be utilising its new Liaison and Diversion Service (L&D) contract to deliver Reconnect services. With the L&D service, people of all ages passing through the criminal justice system are assessed and those with mental health, learning disability, substance misuse and other vulnerabilities are identified as soon as possible in the justice pathway. Identified individuals are provided with and supported to access appropriate services including, but not limited to, mental and physical health care, social care, substance misuse treatment and safeguarding.

Reconnect services in Surrey aim to build upon the L&D model to have a whole system approach to include Women leaving custodial settings so that they continue to receive support in the community. Advantages to this approach include;

- Women may have already been identified by L&D services, prior to custodial sentences, for vulnerabilities that require support. The continuity of a support offer, upon release from prison, further enhances the L&D commitment to improve access to healthcare and support services.
- L&D services in Surrey will have a specialist Navigator lead for Women with pathways in place for the Women's Centre in Surrey. L&D services can also extend referrals to specialist services such as education, training and employment providers, family and carer support, domestic violence, BAME groups and recruitment agencies e.g. Working Chance for women, Surrey Family Support Service and Surrey Supported Learning. Reconnect will be able to utilise these pathways.
- L&D services have access to healthcare records and can share information from this with consent from the individual

It's envisioned that Reconnect service will receive a referral from Probation services, since those clients leaving Prison on license will be required to attend Probation services and this opportunity would provide for a greater capacity to engage clients to the Reconnect service. Once clients are assessed for support needs and referred, they will also be provided, where needed, with assertive outreach in the community ensuring that there is

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greater joined up working across the system resulting in improved outcomes. The assessors in probation and the assertive outreach workers will act as advocates and care navigators to ensure Women are transitioned to the community effectively from Prison.

This is a developing service with the aim to include Males on release from prison in Surrey and the role of the RECONNECT Lead will be an integral part of its development. NHS England envisage that we will be awarded additional funding in the future to include males on release from prison and your role will be to develop this part of the service.

Liaison and Diversion Service

To provide specialist assessment for people who are in contact with the criminal justice system. Service is provided both within criminal justice settings and the local community.

The Liaison and Diversion Service provides early intervention for vulnerable people as they come to the attention of the criminal justice system. Whereby people of all ages passing through the criminal justice system are assessed and those with mental health concerns, learning disabilities, substance misuse problems and other vulnerabilities are identified as soon as possible and offered signposting, support and referrals to appropriate support services. Information gained from assessments is shared with relevant youth and criminal justice agencies to enable key decision makers to make more informed decisions on diversion, charging, case-management, effective participation in criminal justice proceedings, remand and sentencing for these vulnerable individuals.

Key aims and objectives:

- Improve access to health and support services for vulnerable individuals and reduction of health inequalities
- Liaison with healthcare and support services to deliver coordinated response, ensuring that the needs of the individual are met
- Diversion of individuals, where appropriate, out of the youth and criminal justice systems into health, social care, education and training, or other supportive services
- Identify those individuals with participation difficulties and where appropriate recommending measures to facilitate their effective participation
- To reduce re-offending and/or escalation of offending behaviors

NHS Competencies	Level
Communication	4
Personal and People Development	3
Health, Safety and Security	2
Service Improvement	3
Quality	3
Equality and Diversity	3
IT Skills	3
Statutory Requirements	
NMC or HCPC as RMN/RN/OT/SW	

Personal Competencies	
Interpersonal Sensitivity	2
Courage	2
Teamworking	2

Values
Treat People Well
Create Respectful Places
Involve not Ignore
Open, Inclusive and Accountable

Qualifications required

- Professional Qualification as RMN/RGN (Mental health) or OT, SW with membership of a professional body i.e. NMC, HCPC (or recognised equivalent), or Degree in health-related subject
- Driving License suitable for use in the United Kingdom

Experience required

- Evidence of post qualification study
- Have a minimum of 5 years' experience working with people with mental health needs which includes experience of providing clinical/management supervision
- Sound knowledge of the Mental Health Act including those parts related to forensic mental health
- Have sound knowledge of the Mental Capacity Act

Suitable for someone who is passionate and committed to deliver a safe, effective and efficient service and who enjoys supporting people to achieve their potential.

Key Responsibilities

- You will always adhere to the requirements of the NMC Code of Conduct or equivalent governing body if registered
- You will adhere to Trust and Local Policies and Procedures
- You will undertake training as necessary in line with the development of the post and as agreed with the line manager as part of the personal development planning process
- You will develop and maintain positive relationships with statutory and voluntary agencies relevant to the role
- You will lead on the development and implementation of the specialist teaching/training packages which will be delivered to a range of multi-disciplinary audiences
- You will work as a member of the MDT in assessing and planning care and responding to changes with individuals involved in the criminal justice system
- You will liaise with, and advise appropriately, members of the criminal justice system, including the prisons, police, magistrates, lawyers, Crown Prosecution Service and Probation Services
- You will provide written or oral reports to agencies as appropriate
- You will lead on the maintenance and monitoring of service standards, collect and collate data/information effectively for the purpose of audit, research and service performance

- You will lead on the maintenance, monitoring and implementation of service standards and policies
- You will provide supervision and management of the Liaison and Diversion Practitioners (Band 4)
- You will be a resource for specialist advice and information to other colleagues, agencies, organisations and people who use the service
- You will provide evidence-based interventions in accordance with NICE guidelines
- You will undertake any other duties at the request of the line manager which are commensurate with the role, including project work, internal job rotation and absence cover